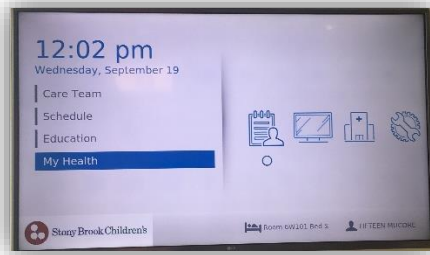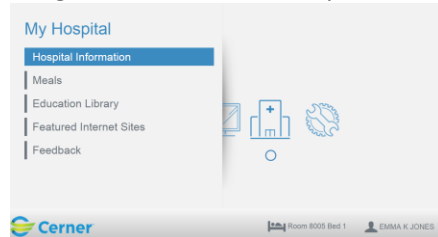### What is the CareAware MyStation?

CareAware MyStation is an interactive system consisting of a television monitor, and a set-top box that is installed in patient rooms in the Mart and Pavilion Smart Rooms. MyStation provides a personal education, information and entertainment platform for the patient during their hospital stay

CareAware MyStation Integration

Powerchart integration with CareAware MyStation allows caregivers to place orders in the EMR for patient specific educational assignments. Using the Mystation system, the patient is able to view the educational assigments from their hospital bed.

MyStation Functionality:

The MyStation unit engages patients in their own healthcare. Through the system, patients will be able to:

- View their care team
- View health information such as demographics, home and inpatient medications and allergies that have been entered into their Electronic Medical Record (EMR.)
- View Assigned Education
- Watch television programming
- Play games pre-loaded into the system or plug other gaming systems into the HDMI jack

Hill-Rom Pillow Speaker Use with the MyStation System

The patient Pillow Speaker will be used by patients and their family members to navigate through the various menu screens on the MyStation system.
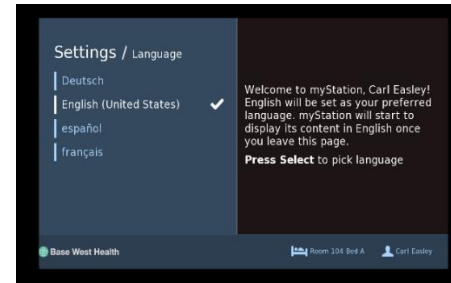
Using the device, a patient is able to navigate using the **Up/Down** and **Left/Right** arrows and the Back button. The patient must then hit select on the Pillow Speaker for access to a specific screen.

The MyStation system also serves to educate and empower the patient. The content available in the system will assist the patient to know what is happening during their hospital stay.
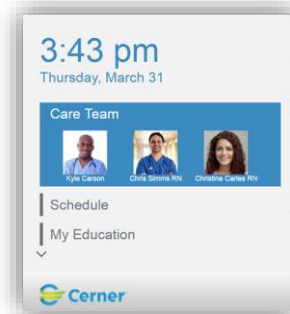
Using the CareAware MyStation System

MyStation is personalized to the patient admitted to the room and will display the patient's name and room location at the bottom of the screen. When the Mystation System is powered on for the first time after a patient admission, a welcome page will display. From this page, the patient then has the option to choose the language* that they prefer for the content that is available on the application

A welcome video will play to provide users with an overview of what MyStation is and how to use it. **This video will also be available in the Education Library** if the patient wants to view it again at a later time.

. *_The language selection applies to all of the written content that appears on the Mystation screens and the the patient education videos. Upon discharge, the language choice will be reset for the next patient._

Patient Screen:
Viewing the Care Team:

When the caregivers involved in the patient's care are assigned in Clairvia, those caregivers will display as the "Care Team" on the MyStation screen.** Only the first name and last initial will display.

**At this time, assignments are only made for the nursing staff and ancillary groups, so the patient's physician will not display on the unit.

My Education:

Caregivers will have the ability to assign specific education for a patient to watch. This assignment is created as an order in Powerchart, which will then be pushed out to the patient's MyStation profile. Once the patient has finished watching the assigned video, a task will be fired to the nurse to indicate completion of the education has occurred. At which point, the nurse can assess the patient's understanding of the video, answer any questions the patient may have and complete documentation for the patient education band in I-View.

My Health:

Patients can utilize My Health to access some of their own health information

To access MyHealth patients must input an 8 digit pin which is pre-set as their eight digit birthday (ddmmyyyy). Demographics, Home Medications and Allergies that have been entered into the EMR can be reviewed by the patient.

My Hospital:

This section can be accessed when navigating to that page from the right hand side of the screen.

My Hospital

The MyHospital page is represented by the hospital building and provides menu selections to things such as:

1. **Hospital Information**
   Sub-categories*** are listed here with details about the hospital and the local area. Some examples of things that may be included on this page are **Visiting Hours and Guidelines, the Patient Bill of Rights, Pastoral Care contacts and Chapel service options, Language Services, Parking information** and much more.

   ⤷ **Patient Information** is one of the subcategories listed in this section of Mystation. If that patient has previously completed the Patient Portal Enrollment, they would be able to access their additional information from the Portal. If they have not opted in to the Patient Portal, they can enroll using the MyStation system by entering an email address and their home zip code to validate their identity.

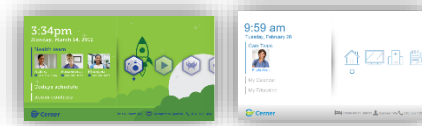   ****Specific details can be displayed by clicking on the information categories that are listed.* **Meals**

2. **Educational Library**
   The Education Library contains various Patient Education videos that are available for viewing.

3. **Feedback**
   This section allows the patient to complete a brief survey that relates to their hospital stay. The information from these surveys are routed to specific email groups so that they are responded to accordingly and in a timely fashion

Theme Customization:

Designed to enhance the patient experience, each patient has the ability to choose their preferrence from themes that have been built into the system. This selection will change the screen background on MyStation monitor.
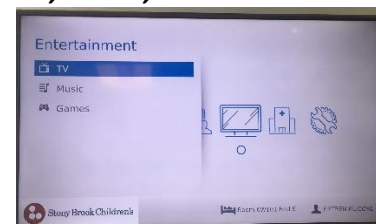
To choose a theme, the patient must:

1. select settings
2. scroll down to themes
3. choose a them to display
4. hit enter

Entertainment:
TV, Music, Games

Regular televison programming will be available through the MyStation system. In addition, patients will have access to various **genres of music** that can be listened using the pillow speaker once a particular type of music is selected. There are also many **games** that are built into the system and can be played by using the system keyboard or pillow speaker. There is also an *HDMI port* so a patient can connect gaming systems that they bring from home..
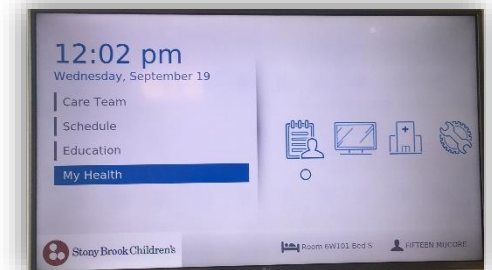
Parental Controls for Pediatric Units

Parents will have the ability to set Parental Controls on the Mystation Unit to limit access to information by their minor children. This pin is defaulted to the patient's 8 digit date of birth.

Mart & Pavilion Smart Room Technology

CareAware MyStation
Quick Reference Guide

For issues with the CareAware Roomlink Call the HELP desk at 4-HELP (444-4357)